

# Alpha Parking

## Parking Team Leaders & Supervisors training

**The course** The training is for all parking staff who are responsible, or who aspire to be responsible, for the day to day running and supervision of parking teams. Whether you are already leading a parking team or are moving from being a parking team member to first line management this course will be invaluable. This is suitable for public & private parking operations.

**Programme** The 5 day classroom based course will help you understand the challenges and approaches to being a successful member of parking management. The training focuses on the parking industry and is suitable for all areas of parking; enforcement, notice processing etc.

Assessment is via a multi-choice examination at the end of the course.



The workshop environment encourages participation, discussion and the chance to learn from the experience of others as well as the course content.

**Outcomes** The course provides both an understanding of the challenges of parking management, tools to meet them and a broader knowledge of the technical parking issues. Knowledge in both areas increases delegates confidence and ability to cope with issues as they arise.

Currently, this is the only training focusing on parking management issues. The City & Guilds and Alpha Parking training partnership is working to build a training structure for the parking industry; this builds on the core CEO & Notice Processing qualifications and includes the Parking Customer Service qualification introduced in 2015.

Interested? You can contact us on the following:

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